

# Holiday Park Information & Rules

*We welcome you to Maketu Hilltop Holiday Park and wish you an enjoyable stay.  
If there are any problems or anything you need please let us know and we will do our best to help.*

**Arrival :** Arrival Time from 2pm, Please check in at the Office at the commencement of your stay

**Departure:** Departure time: 10am. Unless prior arrangements have been made.

**Accounts:** Account balance is payable on arrival. Payment must be made for the full time booked. No reductions or refunds for early departure unless the accommodation can be re-let.

**Conduct:** Absolute quietness between 10.00pm and 7am. Reasonable behavior and dress at all times. 18 Years and over may consume alcohol on their own site or in accommodation units. Excessive drinking and parties forbidden. The Manager will cancel occupancy if behavior or activities occur that are incompatible to the effective running of the Holiday Park. Please consider others at all times.

**Visitors:** All visitors must report to the office vehicles are not permitted during peak times and must depart by 8pm. All visitors must observe the Holiday Park rules and the site/accommodation holder is responsibility of the actions of their visitors. Visitors vehicles to be parked in the area by reception. A charge of \$2 each for all visitors using camp facilities, BBQ, pool, play area etc. Overnight guests must pay relevant extra adult or child charges

**Youth Policy** – Persons aged 17 years and under must be accompanied by a responsible adult or parent.

**Speed:** The speed limit is 5km – or walking pace only, including all vehicles, scooters and bicycles. Please drive slowly as kids playing.

**Damage & Theft:** The Holiday Park owners shall not be held responsible for loss, theft or damage of any property for any reason, regardless of cause, including any fault pertaining to any fitting, appliance or piece of apparatus withing vicinity of holiday park. Please ensure valuables are secure and all vehicles and doors locked. Any Damaged caused to property or accommodation will be recovered.

**Lost Property:** Will be held of 3 months then donated to charity

**Power and Non Power Sites:** Awning and tent ropes are not to be connected to trees, hedges or fences. Please keep within your site, including any vehicle. Please do not park on neighboring sites during peak times.

**Electricity:** All caravans/campers must have currently electrical Warrant of Fitness displayed at all times. Caravans without a warrant must not be connected to the power boxes. Power leads must be kept to minimum of 2 meters off the ground. Tents may be connected to power boxes with an approved isolating transformer. Vans left unoccupied on a site must disconnect power leads.

**Communal Kitchen / Dining** Self Cleaning kitchen – You use it – You clean it! Please put away dishes and wipe bench down after use. TV is on Free-view, Please leave TV on AV. Please turn lights off at night. Cameras operating.

**Refrigerators & Freezers:** are provided in main kitchen block. Please name all your food and remove on departure. These are cleaned regularly and all unnamed food will be disposed of.

**Showers:** Showers are free, please consider others and keep times to a minimum during peak times. Units are on gas, these are filled regularly - office has emergency spares if needed.

**Rubbish:** To be wrapped and placed in bins located around park. Main Recycling area at bottom of Blue Gum Rise. Please separate recyclables and use labeled bins.

**Laundry:** Coin and Token operated. Tokens available at office \$4 each. Wash cycle approx 20 mins – Cold wash only, best set on “Bright Colours”. Dryers \$2 coin for wall mounted and 4x \$1 for the larger commercial dryer.

**Dump Station:** Located at the end of the BBQ area. Chemical toilet waste is not to be emptied on the ground or in bathrooms

**Surveillance Cameras:** Cameras are operating around the Holiday Park.

**Vehicles:** Only 1 vehicle per site. Please arrange with the office where to park boats or trailers during peak times.

*Maketu Hilltop*

## HOLIDAY PARK

**Children:** Children to be supervised and controlled by parents at all times. Please do not allow children in pony paddock or unattended in internet room, No climbing on sides of trampoline or on pool cover, no jumping off play area onto trampoline, only 2 at a time. You will be liable for any damages caused.

**Pets:** Pets allowed at the discretion of management. Please pick up after your pet and keep on lead and under control.

**Swimming Pool:** Open from approx 8.30 till dusk. In the interest of hygiene if anyone has had a stomach upset in last 7 days please do not enter the pool. Please showered before swimming.. Swimmers/nappies to be worn by all babies. No liquor to be consumed in or around pool area. No lifeguard on duty. Children must be supervised at all times. Please do not allow any children not under your control access to the pool.

**BBQ Area:** These are free BBQ's for all guests to enjoy. PLEASE CLEAN YOUR BBQ AFTER USE and leave clean for next guest. Lighters are required to ignite, see office for gas lighter. Please respect others, no excessive noise - quiet drinking is accepted. Lights on timer, switch off 10.30pm. BBQ area hours 7.30am - 10.30pm. More gas bottles at office.

**Fires & Fireworks:** No fireworks permitted in the Holiday Park. Open fires are stickily prohibited within the park .

**Water:** No water fights in any form, no water bombs

**Pony -** Minis are for petting only and not suitable for riding. Children must be supervised at all times around the animals

**Skateboards / Bikes / Scooters:** These are all prohibited on the pathways around the main Kitchen and Toilet block.

**Cleaning:** All units are non serviced. If you require a service please contact reception. An additional \$20 fee is payable. Park Motels - clean towels available every 3 days. Cabins - please leave all cleaned crockery in cabin as found. Do not leave in main kitchen.

**If any of these Rules or Fire Regulations are breached you may be required to leave the park without refund**